

# An Overview of CPSI: Who we are, what we do

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*Soins sécuritaires...n'acceptons rien de moins*

- Canada follows the federalist model of government
- 10 provinces/three territories
- In Canada, there are both federal and provincial/territorial quality and patient safety structures – usually institutes/councils

- Canada is governed through federal, provincial/territorial (13) and municipal structures
- The Constitution Act delineates power as between the Federal and Provincial/Territorial government
- Both the Provinces/Territories have income and property taxing authorities
- Federal government governs and funds health care in federal jurisdiction – police, armed forces, prisons and first nation bases
- Federal government partially funds health care in the Provinces and Territories through transfer payments but constitutionally the delivery of health care is governed by the Provinces/Territories

- Is a federal not for profit corporation formed through a cooperative agreement of all Federal and Provincial/Territorial governments with the intent of ensuring national cooperation and coordination of patient safety efforts (avoid duplication)
- All governments are “members” or “shareholders” of the corporation
- Board of Directors is partially appointed (by the government members) and elected through a call for nominations from all members

# CPSI Funder



Health  
Canada

Santé  
Canada



**Health Canada**

[www.hc-sc.gc.ca](http://www.hc-sc.gc.ca)



# Our Mantra



# Our Staff



# Our Business Strategy

**PATIENT SAFETY  
FORWARD WITH**

# Goals

- #1: The Canadian Patient Safety Institute will provide leadership on the establishment of a National Integrated Patient Safety Strategy.
- #2: The Canadian Patient Safety Institute will inspire and sustain patient safety knowledge within the system, and through innovation, enable transformational change.
- #3: The Canadian Patient Safety Institute will build and influence patient safety capability (knowledge and skills) at organizational and system levels.
- #4: The Canadian Patient Safety Institute will engage all audiences across the health system in the national patient safety agenda.

# Four clinical priority areas:

- **medication safety**
- **surgical care safety**
- **infection prevention and control**
- **home care safety**



**PATIENT SAFETY**  
FORWARD WITH



# *Safer Healthcare Now!* & Regional Supports

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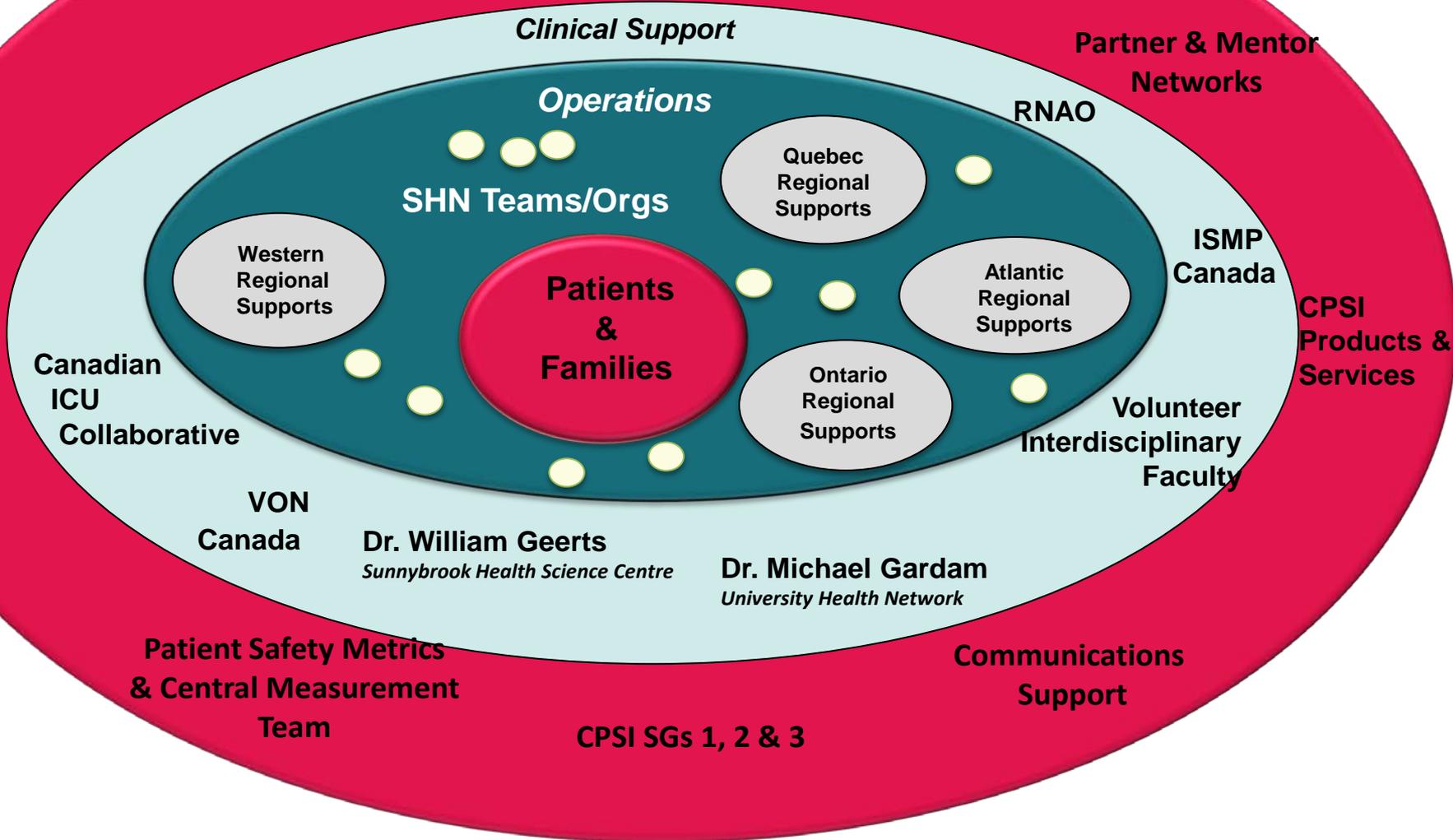
# *Safer Healthcare Now! Interventions*

- Hand Hygiene
- Surgical site infections
- Acute Myocardial Infarction
- Central Line Infections
- Ventilator Associated Pneumonia
- Rapid Response teams
- Medication reconciliation
- Venous Thromboembolism
- Surgical Checklist
- Falls and Injury from falls
- STOP Infections Now





# CPSI SHN Relationship Map



# Medication Communication Failures Impact EVERYONE!

## PATIENT & FAMILY



- loss of life
- prolonged disability
- temporary harm
- complicated recovery
- loss of income
- confusion about treatment plan

## HEALTHCARE SYSTEM



- prolonged recovery time
- increased cost and staff time due to rework
- avoidable readmissions and Emergency department visits
- reduced access to health services

## SOCIETY



- loss of productivity
- workplace absenteeism
- increased cost
- loss of public confidence in the healthcare system

## Medication Safety: We all have a role to play.

Safe patient care depends on accurate information. Patients benefit when clinicians work with patients, families, and their colleagues to collect and share current and comprehensive medication information. Medication reconciliation is a formal process to do this at care transitions, such as when patients enter the hospital, are transferred or go home. We all have a role to play.

Accreditation Canada, Canada Health Infoway, the Canadian Medical Association, the Canadian Nurses Association, the Canadian Pharmacists Association, the Canadian Society of Hospital Pharmacists, Patients for Patient Safety Canada, the Royal College of Physicians and Surgeons of Canada, The College of Family Physicians of Canada, Canadian Patient Safety Institute and the Institute for Safe Medication Practices Canada **actively support strategies to improve medication safety and call on all healthcare professionals to contribute to effective communication about medications at all transitions of care to improve the quality and safety of our Canadian healthcare system.**





# Research

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**SAFETY IN HOME CARE:**  
 PROMOTING THE PATIENT SAFETY AGENDA TO DELIVER HOME CARE SERVICES



2006

Paper prepared by: **Janella Long PhD, PhD** University of Ottawa  
**Sherry Robinson PhD, PhD** University of Ottawa

Capital Health EDMONTON AREA

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 Canadian Patient Safety Institute  
 Canadian Institute for Patient Safety

**SAFETY IN LONG-TERM CARE SETTINGS:**  
 PROMOTING THE PATIENT SAFETY AGENDA TO DELIVER LONG-TERM CARE SERVICES



2008

Paper prepared by: **Karen M. Wagner PhD, RN** Registered Nurse for Geriatric Care University of Alberta  
**Thomas B. Root PhD** Consultant University of Alberta

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**PATIENT SAFETY IN MENTAL HEALTH**



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**OHA** ONTARIO HOSPITAL ASSOCIATION  
*Delivering on the promise of health care*

PAPER PREPARED BY:

**BC Mental Health & Addictions Services**

**Patient Safety in Emergency Medical Services**  
 Advancing and Aligning the Culture of Patient Safety in EMS



**EMT FOUNDATION**  
 The Changing Face of Life

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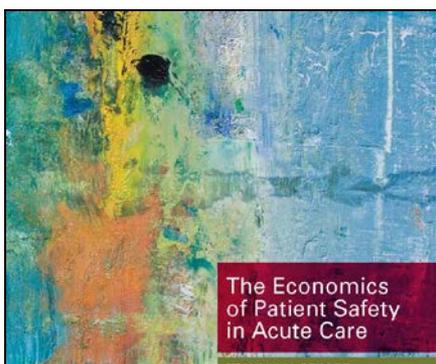
**Patient Safety In Primary Care**



BC Patient Safety & Quality Council

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**The Economics of Patient Safety in Acute Care**  
 TECHNICAL REPORT



INVESTIGATORS:  
 Dr. Edward Eschelle (Team Lead), Dr. Heidi Mermelstein (Co-Lead),  
 Mr. Mandeep Kaur, Dr. Mohamed Baker, Dr. Murray Finkel,  
 Dr. Ramona Savelle, Dr. Andrew McDonald, Mr. Rajinder Toppo,  
 Dr. Anne-Marie Dr. Shikha Desai

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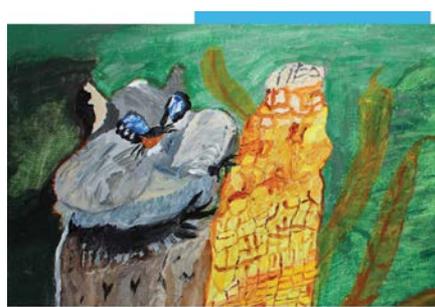
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**CANADIAN PAEDIATRIC ADVERSE EVENTS STUDY**



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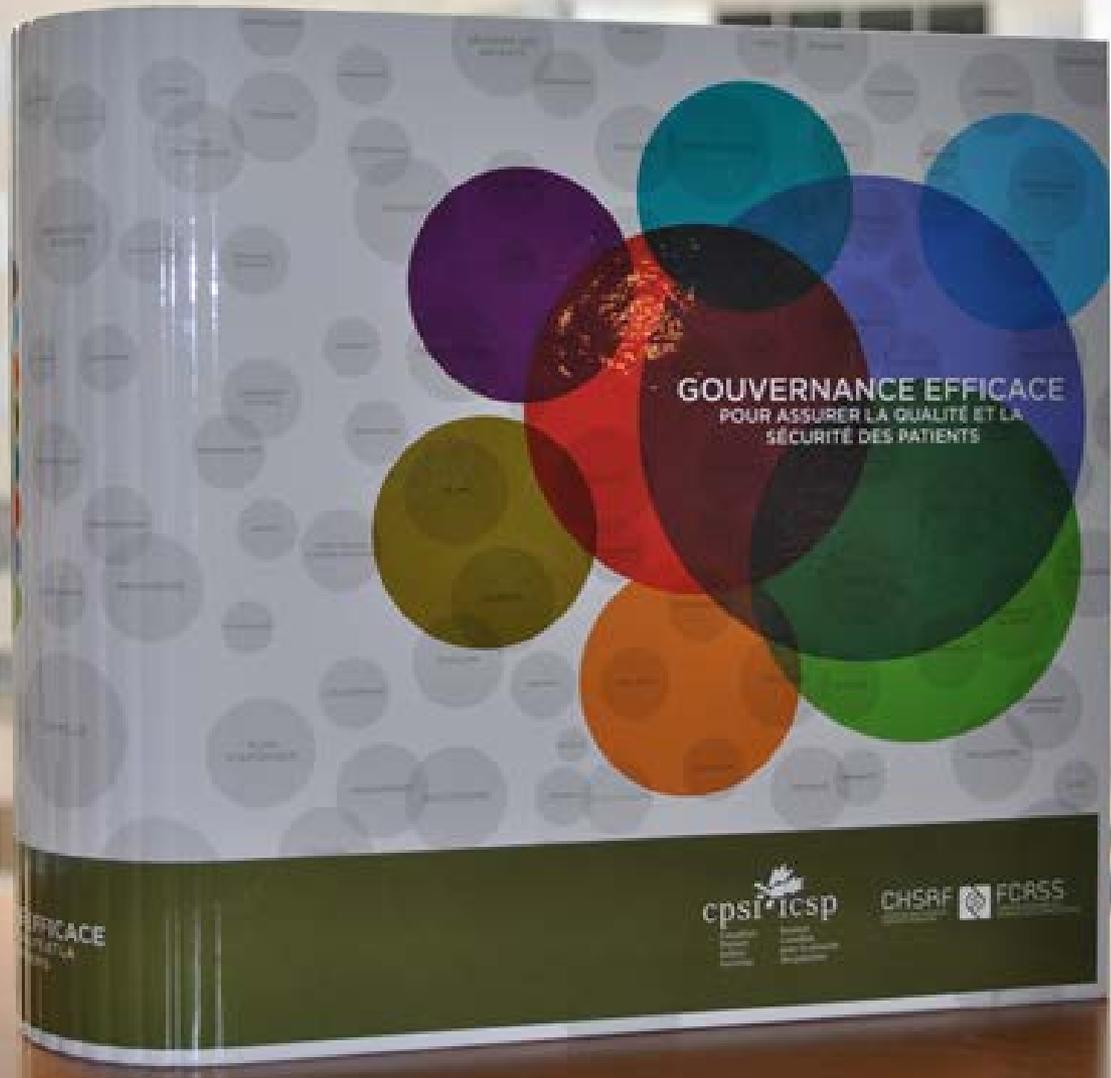
**SAFETY at HOME**  
 A Pan-Canadian HOME CARE SAFETY Study



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# Commissioned Research





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# Knowledge Transfer



# Education

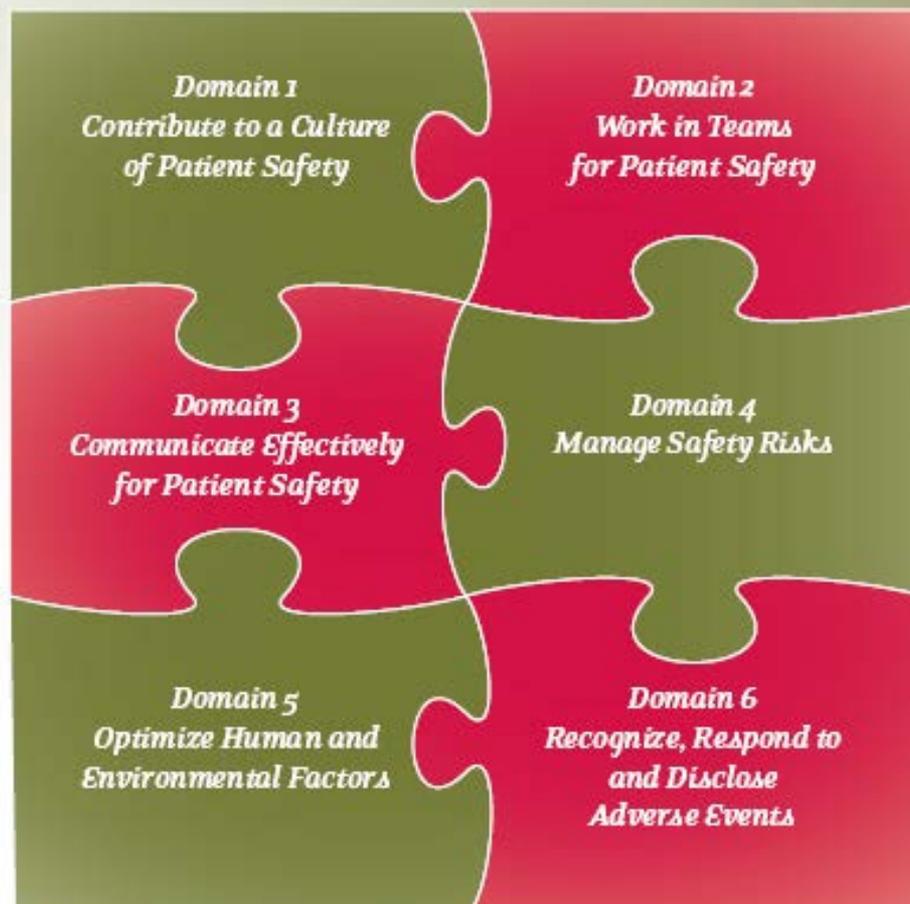
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# The Safety Competencies

*Enhancing Patient Safety Across the Health Professions*



Patient safety is a critical aspect of high quality health care.



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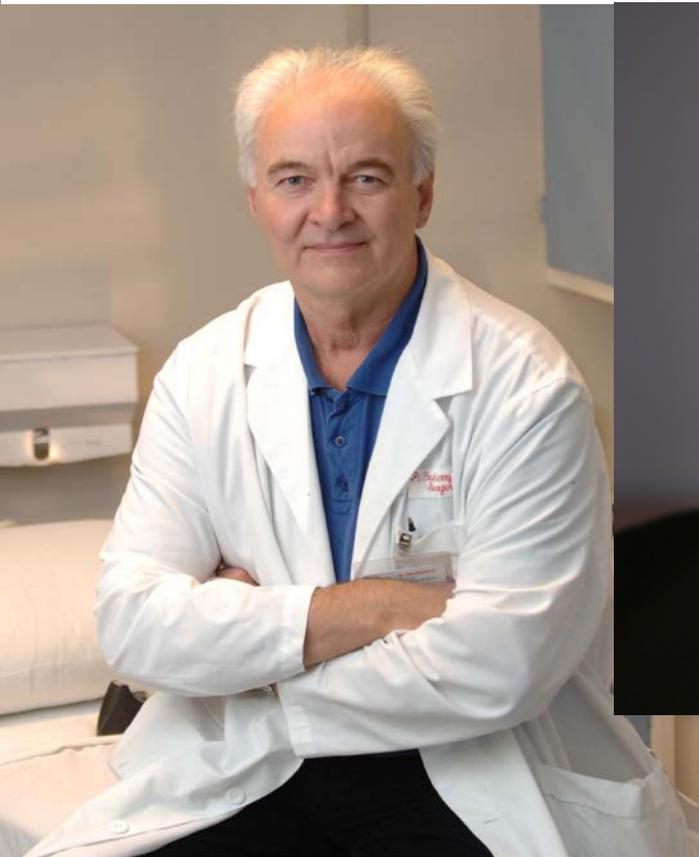
# Partnership with Canadian Healthcare Association to deliver Patient Safety Officer course - April 2011



[Read More](#)



Image: graur codrin



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# The Patient Safety Education Program™

CANADA



## ASPIRE

Patient Safety Imperative  
Safer patients:  
Every patient – every time

Advancing Safety – Patients In Residency Education



**JOIN US!**

**PATIENT SAFETY EDUCATION PROGRAM  
(PSEP—CANADA)**

### PSEP WORKSHOP CURRICULUM

PSEP WORKSHOP ONE NOVEMBER 25, 2011	PSEP WORKSHOP TWO JANUARY 23, 2012	PSEP WORKSHOP THREE FEBRUARY 23, 2012
Gaps in Patient Safety - a call to action	Systems Thinking and Human Factors	Patients as Partners
External Influence: Issues of law, capacity and policy	Technology Impact on Patient Safety	Communication and Teamwork
Organization and Culture	Interventional Care Medication Safety	Rapid Response Teams
Falls	Methods for Improving Safety (focus on QI)	Leadership - Everybody's Job



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